

## Adam Stewart

Email: [adam@youreverydayadam.net](mailto:adam@youreverydayadam.net)

### OBJECTIVE

To obtain a position that will utilize my broad range of skills in information technology, software development, and customer service.

### EXPERIENCE

#### Network Administrator, Synaptis, Cary, NC

May 2007-January 2008

- Migrated Synaptis from Windows Server 2000/Exchange 2000 to Windows Server 2003/Exchange 2007.
- Upgraded 20 workstations from Windows 2000 to Windows XP or Vista including Microsoft Office 2000 to Microsoft Office 2007.
- Developed and implemented a disaster recovery plan and company-wide backup solution.
- Developed a plan to migrate from their existing PBX to a VOIP telephony solution. (Implementation planned for Spring 2008).
- Responded to day-to-day technical support requests for 40 employees and contractors.
- Managed and supported their mobile computing technologies.
- Managed and supported multiple internal and client learning management systems.

#### Software Engineer, Conduit Internet Technologies, State College, PA

October 2006-March 2007

- Developed software, documentation, and client data guidelines that turned data loading from a money-losing process taking months into a profit generator taking weeks.
- Managed a VOIP office telephone system using the Asterisk Open Source PBX.
- Developed software that allows for the near instant setup of client demo and production websites.
- Helped manage the company network including a hardware based VPN for remote workers.

#### Technical Internship, Concurrent Technologies Corporation, Johnstown, PA

February 2004 - October 2005

- Worked on a variety of projects that included web design, database design, software engineering and systems programming.

#### Technical Internship, Carnegie Mellon University, Tepper School of Business, Pittsburgh, PA

2000-2003

- Computing group duties included help desk activities, computer repair, web design, student training, tracking incidents and general technical consultation.

### ADDITIONAL EXPERIENCE

#### Owner and Operator, DigitalGoodsDelivery.com

2006-Present

- Designed, implemented and presently operate an e-commerce solution that interfaces with PayPal and serves approximately 125 clients. Features include credit card billing, shopping cart integration, customer management, file management, database integration, security and encryption for sensitive information.

#### Owner and Operator, PersonalSites.org

2002-Present

- Planning, technical support, day-to-day business activities and customer relations for this web site hosting company with over 750 individual and small business clients hosting over 2000 unique websites.

### EDUCATION

#### University of Pittsburgh at Johnstown, Johnstown, PA

April 2006

Bachelor of Science in Computer Science, minor in Mathematics

### SKILLS

- Customer service and client interaction.
- Extremely knowledgeable in a broad range of computing environments, including Microsoft Windows (98 through Vista), Linux, and Mac.
- Extensive application knowledge including Microsoft Office, Internet Explorer, Firefox, Outlook/Outlook Express, Photoshop.
- Linux and Windows server administration.
- Active Directory administration.
- Software engineering in C/C++, Visual Basic, ADA, Pascal and COBOL.
- Web Development: HTML, PERL, PHP, Coldfusion, Dreamweaver, Fireworks, Frontpage. Currently learning ASP.net
- Databases: SQL driven database design. Familiar with MS-SQL, MySQL and Access.
- Business class VOIP telephony with Asterisk Open Source PBX and Nortel PBX Systems.